

I'm not a bot

































9,900 Posts: 6,715 Quote: Originally Posted by JcTx Somebody could sue that Van Bortel or even sue the practices. That's clearly the plan covers part except wear and tear items, and that's clearly NOT true. But EvanZ61 is absolutely correct that YOU the owner should be the due diligence before purchasing any such plan. I wouldn't even consider a plan not backed by the "three C's", i.e. the thing you're buying is as good as Evan also pointed out, even those that do, they're not really backed by the thing, but by a subsidiary instead, which is NOT true. I personally have never bought any such plan, so I'm wary of it. Yes, game by design.... but with schemes getting more complex and expensive to repair, I'm considering getting it for the first time with my upcoming purchase of a basically non-reliable expensive toy car. Yup. With the Platinum plan every part is covered unless it is in the list of "exclusions" which @RKCLRl listed in post 30, which is from that I think is the latest version of the contract - which can be accessed on the Chevrolet.com website. Folks can judge for themselves whether that list is "wear and tear" items or not. All components eventually wear out and fail even if not defective so wear and tear items is entirely ambiguous. I agree that dealer ad is very deceptive. The term Bumper-to-Bumper coverage is the term specifically used in the Warranty Manual which can also be downloaded from the Chevrolet.com website. It includes the 3/36 and the 5/60 coverage. It does have some exclusions as well. And it also has a lengthy "What is Not Covered" section. I recommend reviewing it. Note that after the transition from the 3/36 coverage, there are a lot of exclusions in the powertrain warranty. That is, my interpretation is that Powertrain Warranty exclusions do not apply during the first 3/36 period, but do apply after that. Some have stated that the reference to the clutch and pressure plate exclusion do not apply to internal clutches. I do not know if the Platinum Plan would cover any of the items excluded in the factory powertrain warranty or not. Exclusions: Excluded from the powertrain component coverage are sensors, wiring, connectors, engine radiator, coolant hoses, coolant, heater core, starter motor, entire pressurized fuel system (in-tank fuel pump, pressure lines, fuel rail(s), regulator, injectors, and return line). Exclusions: Excluded from the powertrain component coverage are transmission cooling lines, hoses, radiator, sensors, wiring, and electrical connectors. Also excluded are the clutch and pressure plate. Exclusions: Excluded from the powertrain component coverage are all wheel bearings, drive wheel front and rear hub bearings, locking hubs, drive system cooling, lines, hoses, radiator, sensors, wiring, and electrical connectors related to drive systems as well as any drive system control module and/or module programming. Last edited by Andybump, Dec 6, 2023 at 04:41 PM. Race Director   Joined: Aug 2016 Posts: 11,074 Likes: 8,352 From: Garden Valley CA Quote: Originally Posted by Andybump Yup. With the Platinum plan every part is covered unless it is in the list of "exclusions" which @RKCLRl listed in post 30, which is from that I think is the latest version of the contract - which can be accessed on the Chevrolet.com website. Folks can judge for themselves whether that list is "wear and tear" items or not. All components eventually wear out and fail even if not defective so wear and tear items is entirely ambiguous. I agree that dealer ad is very deceptive. 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I do not know if the Platinum Plan would cover any of the items excluded in the factory powertrain component coverage are sensors, wiring, connectors, engine radiator, coolant hoses, coolant, heater core, starter motor, entire pressurized fuel system (in-tank fuel pump, pressure lines, fuel rail(s), regulator, injectors, and return line). Exclusions: Excluded from the powertrain component coverage are transmission cooling lines, hoses, radiator, sensors, wiring, and electrical connectors. Also excluded are the clutch and pressure plate. Exclusions: Excluded from the powertrain component coverage are all wheel bearings, drive wheel front and rear hub bearings, locking hubs, drive system cooling, lines, hoses, radiator, sensors, wiring, and electrical connectors related to drive systems as well as any drive system control module and/or module programming. My understanding is that everything above that is excluded under the powertrain warranty is covered by the platinum plan other than hoses (and clutch which doesn't apply to wet clutches). Team Owner   Joined: Jul 2004 Posts: 39,758 Likes: 653 From: Redondo Beach, California Quote: Originally Posted by RKCLRl Yea when I asked the Safe-Guard representative if they would send me something in writing he refused. I think the bottom line is Chevrolet sells the HTC as a convertible so Safe-Guard will consider it a convertible and reference the wording in the contract, but I'd love to be proven wrong. Thanks for the price print out of all the parts in the HTC. I think if you're a HTC owner, you should buy all the control modules now while they are readily available. 15 years, or whatever, from now they may be unavailable. Team Owner   Joined: Jul 2004 Posts: 39,758 Likes: 653 From: Redondo Beach, California Quote: Originally Posted by StairStep Here is the culmination of my research into selecting and purchasing protection plans for the C8 Stingray. Please note all the advice should hold for the Z06 or future models, but the pricing will be different. I'd like to thank @rfkirk @BGZQ8 @carllangford @Andybump @Racer X, and anyone else that replied to the several threads I started on the c8 and c7 forums to get to the bottom of this..... If you buy before the end of your factory limited warranty (3 years / 36,000 miles), you are not getting any additional coverage during the warranty period, but there is good financial reason to consider "doubling up" and buying in the middle of your factory warranty coverage period. I'll credit the forum first for this strategy, but Todd and Dennis both back it up: There seems to be a sweet spot when buying the Chevrolet Protection Plan. Buy before the 2nd October or 12,000 miles, whichever comes first. If you're re-considering the platinum level, you'll incur a \$100-150 price increase from the 1st October, but avoid the \$300-450 increase of the mileage bump, and extend protection to more than 8 years total including your factory B2B Warranty. Did I get this correct....about the sweet spot? Buy early to avoid higher costs in the out years. But the Chevrolet Protection Plan begins the moment you buy it, so for the period it overlaps the original 3 year bumper to bumper you really don't get any extra coverage. Is that the conclusion? If so, I'll accept that without explanation. Le Mans Master   Joined: Mar 2001 Posts: 7,757 Likes: 3,225 From: Omaha 2020 Corvette of the Year Finalist (performance mode) C4 of Year Winner (performance mode) 2019 Quote: Originally Posted by 68170vette... so for the period it overlaps the original 3 year bumper to bumper you really don't get any extra coverage. Yes, for both the protection plan and the actual B2B extension (available before 2024), they both overlap the factory warranty. All coverage terms (years and mileage) start from the original in-service date of the vehicle. Thread Starter Instructor   Joined: Oct 2019 Posts: 139 Likes: 6 From: San Diego CA Common problems on C8? What are the common problems with C8's? Are C8's problematic for most everyone? Drifting   Joined: Jan 2006 Posts: 1,786 Likes: 1,385 From: Portland Oregon Common problems / complaints: 1. Water gets in the engine compartment when you wash the car. 2. You have to warn passengers to sit back in the seat before you launch, because it will throw them back if they are not prepared. 3. I cannot afford a Z06. 4. It's hard to keep it under the speed limit. I got a ticket in Utah for 91 in a 75 while passing trucks going uphill. Cars and coffee, what could be better. Burning Brakes   Joined: Aug 2019 Posts: 1,084 Likes: 233 Do a search, trans issues are very common. Fortunately many are easily rectified, several keep recurring, and of those too many need replacements. I'd say most have few problems. And most love their car in spite of having a few minor glitches. Race Director   Joined: Mar 2001 Posts: 19,236 Likes: 6,232 From: Bonneville Salt Flats Just look at the first permanent thread above with over 3K posts. Drifting   Joined: Oct 2008 Posts: 1,575 Likes: 556 From: Pasadena Texas Not a problem, but I sure wish the C8 Stingray came with a line lock. Intermediate   Joined: Mar 2022 Posts: 45 Likes: 53 Twenty C8s in our local club. Not one problem. If you listen to the Eurotrash guys on the forum, it...it will appear like the sky is falling. Safety Car   Joined: Feb 2024 Posts: 3,980 Likes: 1,250 From: Plano, Texas 2025 C8 Z06/7/E-Ray of the Year Finalist - Unmodified Quote: Originally Posted by bfrie1 What are the common problems with C8's? Are C8's problematic for most everyone? The c8 has a mid-engine exotic layout along with the dual clutch transmission. Things can happen and there is no guarantee. All modern cars can have their quirks and issues. It's just the name of the game. If you have to ask and if you have to worry or feel nervous, this vehicle may not be for you and you may want to look into a Lexus LC 500 or something of that nature if you're concerned about reliability and peace of mind even though this vehicle is not bad at all, but ownership time will tell. The C8 it's a very well engineered vehicle and it's a one-of-a-kind experience at the price point it's at. Last edited by Bald Guy, Feb 4, 2025 at 02:06 AM. Drifting   Joined: Jan 2006 Posts: 1,786 Likes: 1,385 From: Portland Oregon Common problems / complaints: 1. Water gets in the engine compartment when you wash the car. 2. You have to warn passengers to sit back in the seat before you launch, because it will throw them back if they are not prepared. 3. I cannot afford a Z06. 4. It's hard to keep it under the speed limit. I got a ticket in Utah for 91 in a 75 while passing trucks going uphill. Cars and coffee, what could be better. Safety Car   Joined: Nov 2005 Posts: 3,974 Likes: 1,903 From: Charlotte N.C. Simple answer is no. But get ready for a bunch of negative Nancie's, most who don't even own the car. That said a few have had some major issues. For me my biggest complaint was the Z51 brakes squeal horribly backing out of my garage. I replace the pads with some aftermarket and that (and bad brake dust) went away. A bigger problem for me is a lack of a decent dealer service site near me. Pro   Joined: Jul 2022 Posts: 575 Likes: 635 You can run them extremely hard in hot temps and they do not break, ask anyone at Spring Mountain. These cars are bullet proof. Race Director   Joined: Apr 2016 Posts: 12,775 Likes: 6,244 From: Pittsburgh 2025 C6 of the Year Finalist - Unmodified 2024 C6 of the Year Finalist - Unmodified 2023 C6 of the Year Finalist - Unmodified 2022 C6 of the Year Finalist - Unmodified 2021 C6 of the Year Finalist - Unmodified Lots of DCT transmissions getting replaced, whether this increases as these cars age is the million-dollar question Safety Car   Joined: Jun 2002 Posts: 4,427 Likes: 2,202 From: Buckeye, AZ St. Jude Donor '12-'13 I have not had 1 problem with my 2023. I have loads of friends in 3 clubs who have had no issues and none have experienced DCT issues. In fact the DCT is an incredible piece of equipment! Le Mans Master   Joined: Sep 2017 Posts: 5,738 Likes: 2,938 From: Rural NW Georgia. GO DAWGS! 2024 C8 of the Year Finalist - Unmodified I wish some of the other vehicles I've bought through the years were as reliable as the five Corvettes I've owned. Pro   Joined: Jul 2022 Posts: 575 Likes: 635 One thing that did baffle me at first was the clicking noise that was the passenger seat belt retainer snap somehow had come loose (unsnapped). I drove it around and it was making this noise and I could not figure out where it was coming from. I started looking into it and found My solution right here on the forum and I had it fixed "in a snap" There are a few minor issues but this car is rock solid. Instructor   Joined: Oct 2024 Posts: 202 Likes: 132 From: Old Dominion Quote: Originally Posted by bfrie1 Are C8's problematic for most everyone? Chevrolet would not have sold >150,000 C8 Corvettes if they were "problematic". Advanced   Joined: Jul 2022 Posts: 94 Likes: 165 Hello. "Cries in two lemon law buybacks" Yes the C8's are problematic. No you should not buy one unless you want your down payment held hostage and your cars \*\*\* in the air for months. There's also NO guarantee that the replacement DCT will not \*\*\* itself either. Buy something else. Buy something else. Advanced   Joined: Jul 2022 Posts: 94 Likes: 165 Quote: Originally Posted by gliott1 I have not had 1 problem with my 2023. I have loads of friends in 3 clubs who have had no issues and none have experienced DCT issues. In fact the DCT is an incredible piece of equipment! Oh yes the DCT is so incredible it shat itself at 8 miles on my first car and then almost stranded myself and my Partner on New Years on another brand new C8 at 3000. These DCT's are problematic. No you should not buy one unless you want your down payment held hostage and your cars \*\*\* in the air for months. There's also NO guarantee that the replacement DCT will not \*\*\* itself either. Buy something else. Mine has 1064 miles, bought last September. Car was on the shop 10 days for a transmission issue. When I got it back I took a light on the dash but it didn't go away. Not sure what Spring will hold, but I would say be careful. It's not all dogs and rainbows either. Race Director   Joined: Feb 2004 Posts: 10,596 Likes: 2,437 From: Del Boca Vista FL 22,000 miles without incident to date. Doesn't mean it can't happen, means it hasn't happened. We drive border to border East to West and South to North and don't wear the tin foil "oh my god, what if" hat. Page 2 Advanced   Joined: Jul 2022 Posts: 94 Likes: 165 Quote: Originally Posted by BADBIRDCAGE 22,000 miles without incident to date. Doesn't mean it can't happen, means it hasn't happened. We drive border to border East to West and South to North and don't wear the tin foil "oh my god, what if" hat. Good on you to feel like you don't have to wear the oh my god what if "tin foil" hat. So which is it then? Are all C8 owners with DCT problems conspiracy theorists now? Or do all of you still refuse to acknowledge this platform has glaring issues that GM refuses to fix? There seems to be two camps on the DCT issue: 1. People who still justify their purchases and think "it can't happen to me" so, they try and marginalize the wide spread DCT issue as a "bad" experience or "bad" luck. 2. The rest of us who have had DCT issues and see no long term solution or traction on this issue aside from dumping the platform altogether and getting into something else like I had to. Mind you, I have spoken with so many car people and vette people I run into and the #1 topic is the transmission and the other horror stories I get to hear. Just because people might be Vette fanboys does not excuse GM from building a faulty product and making the consumers suffer for it. Last edited by RA2625; Feb 4, 2025 at 03:35 PM. Intermediate   Joined: Sep 2024 Posts: 39 Likes: 29 Quote: Originally Posted by BADBIRDCAGE 22,000 miles without incident to date. Doesn't mean it can't happen, means it hasn't happened. We drive border to border East to West and South to North and don't wear the tin foil "oh my god, what if" hat. Not sure what this means, but doing research before buying a car is not wearing a tinfoil hat, especially for those who are spending close to \$100k on a car. After owning many cars, this is the only car that has left me stranded in its first few hundred miles. I'm sure if you have to replace a transmission in or out of warranty you'll enjoy the experience. I don't sit and worry, but I do don't minimize anyone's concerns because they are valid. Pro   Joined: Sep 2011 Posts: 710 Likes: 497 From: Round Rock, TX 2024 C8 of the Year Finalist - Unmodified Quote: Originally Posted by jazzyjason Literally. Every single time I took the cars in for this problem there was Z06's and non Z06 C8's at Fremont for DCT replacements. And you've only driven your 2020 4000 miles in 5 years on average. I actually drive my cars and daily them. Again, "bad" experience doesn't begin to fng describe it. The C8 is a bad product end of story. Or feel free to roll the dice, I hope you have an extended warranty for the powertrain because boy are you going to need it. It's only a cool 20 grand for a DCT replacement. Again, it's only a "bad" experience for someone else until it's YOU that has to deal with it. We've got to get you in some type of therapy very soon. You're not taking this well at all. It's just a car, assembled by humans who often make mistakes. You're in the minority on this one. I hope you're no longer driving a Corvette. Would you take it well if a dealership stole part of your down payment? Would you be taking it well if you were dealing with the same issue on a car you bought 4 months ago? Please by all means pay for the Therapist, and I am no longer nor will I ever drive another \*\*\*\*\* Corvette. You see how well you take it when there's over 60 grand in your money tied up in lemon cars and buybacks and the dealership \*\*\*\*\* you on the first buyback to the point to where GM even has no explanation and you have to consult a fraud attorney. Stop apologizing for a shitty product and shitty dealerships. People who have had this happen to them are shouting from the mountaintops trying to warn you all so it doesn't happen to YOU. Consult a therapist indeed. When your vette takes a dump don't come crying to me. You've all been warned. Roll the dice and see how long it takes till you get burned. Intermediate   Joined: Sep 2024 Posts: 39 Likes: 29 Quote: Originally Posted by jazzyjason Would you take it well if a dealership stole part of your down payment? Would you be taking it well if you were dealing with the same issue on a car you bought 4 months ago? Please by all means pay for the Therapist, and I am no longer nor will I ever drive another \*\*\*\*\* Corvette. You see how well you take it when there's over 60 grand in your money tied up in lemon cars and buybacks and the dealership \*\*\*\*\* you on the first buyback to the point to where GM even has no explanation and you have to consult a fraud attorney. Stop apologizing for a shitty product and shitty dealerships. People who have had this happen to them are shouting from the mountaintops trying to warn you all so it doesn't happen to YOU. Consult a therapist indeed. When your vette takes a dump don't come crying to me. You've all been warned. Roll the dice and see how long it takes till you get burned. That \*\*\*\*\* is messed up. I don't blame you one bit for being angry, if that happened to me or anyone else here, they would likely feel the same way. Again, I'm not trying to get into a pissing match with other C8 owners, I'm trying to warn people so they are not out their down payments and dealing with the hell I've had to go through. Had I'd known just how wide spread the DCT issue was on these cars back in October, I would have never bought a C8 to begin with. The car started as my dream car I wanted for 4-5 years, and mind you I've already owned a C7 and 3 Camaro's prior to this. I won't purchase another GM product ever again. Race Director   Joined: Feb 2004 Posts: 10,596 Likes: 2,437 From: Del Boca Vista FL Quote: Originally Posted by Taylorblue Not sure what this means, but doing research before buying a car is not wearing a tinfoil hat, especially for those who are spending close to \$100k on a car. After owning many cars, this is the only car that has left me stranded in its first few hundred miles. I'm sure if you have to replace a transmission in or out of warranty you'll enjoy the experience. I don't sit and worry, but I also don't minimize anyone's concerns because they are valid. It sucks when you have problems with any product you purchase. There's no denying that. Went through an issue with Pontiac in the late 80's. There's no harm in making your situation public for information to guide others in making their decision. There is a problem with condemning every product produced because you experienced a problem. Get rid of the problem and move on. Safety Car   Joined: Nov 2005 Posts: 3,974 Likes: 1,903 From: Charlotte N.C. Yeah two camps and due to your experience you feel everyone is out to get you. I get it and I had sympathy through your experiences. But not anymore. I'm tired of both the negativity towards GM, Chevy, Corporate, the Dealers and us as owners that have not had any issues. Also tired, got tired very quickly, about your Toyota. Two camps, those that haven't had issues and those that have. Don't marginalize us and we won't marginalize you. Quote: Originally Posted by jazzyjason Good on you to feel like you don't have to wear the oh my god what if "tin foil" hat. So which is it then? Are all C8 owners with DCT problems conspiracy theorists now? Or do all of you still refuse to acknowledge this platform has glaring issues that GM refuses to fix? There seems to be two camps on the DCT issue: 1. People who still justify their purchases and think "it can't happen to me" so, they try and marginalize the wide spread DCT issue as a "bad" experience or "bad" luck. 2. The rest of us who have had DCT issues and see no long term solution or traction on this issue aside from dumping the platform altogether and getting into something else like I had to. Mind you, I have spoken with so many car people and vette people I run into and the #1 topic is the transmission and the other horror stories I get to hear. Just because people might be Vette fanboys does not excuse GM from building a faulty product and making the consumers suffer for it. Advanced   Joined: Jul 2022 Posts: 94 Likes: 165 edited Advanced   Joined: Jul 2022 Posts: 94 Likes: 165 edited Advanced   Joined: Jul 2022 Posts: 94 Likes: 165 Quote: Originally Posted by Evan0 Also tired, got tired very quickly, about your Toyota. Lol. Well I'll keep loving and enjoying my Supra. You have a good one man. Race Director   Joined: Aug 2016 Posts: 11,074 Likes: 8,352 From: Garden Valley CA Quote: Originally Posted by jazzyjason Literally. Every single time I took the cars in for this problem there was Z06's and non Z06 C8's at Fremont for DCT replacements. And you've only driven your 2020 4000 miles in 5 years on average. I actually drive my cars and daily them. Again, "bad" experience doesn't begin to fng describe it. The C8 is a bad product end of story. Or feel free to roll the dice, I hope you have an extended warranty for the powertrain because boy are you going to need it. It's only a cool 20 grand for a DCT replacement. Again, it's only a "bad" experience for someone else until it's YOU that has to deal with it. I'd be upset if I had the same problems you do: But you're ignoring all the people that don't have problems. How do you explain all the high mileage C8s that don't have problems? Every time a DCT pole is made on this forum the people who report that they actually had DCT problems is about 10%. And that is likely unreasonably high since people that have problems are much more likely to post than people that don't. You hear about the plane crashes but you don't hear about the successful landings. And I'm not saying the failure rate isn't higher than it should be, it is higher than it should be. And with regards to the \$20K DCT replacement cost, that is another internet rumor started by people guessing the cost. Someone actually posted the DCT replacement invoice and the total DCT replacement cost was around \$12K (it was a little fuzzy since the total invoice was higher but he had other things done). The actual DCT cost was around \$7K with the rest being labor. Pro   Joined: Sep 2011 Posts: 710 Likes: 497 From: Round Rock, TX 2024 C8 of the Year Finalist - Unmodified Quote: Originally Posted by jazzyjason Would you take it well if a dealership stole part of your down payment? Would you be taking it well if you were dealing with the same issue on a car you bought 4 months ago? Please by all means pay for the Therapist, and I am no longer nor will I ever drive another \*\*\*\*\* Corvette. You see how well you take it when there's over 60 grand in your money tied up in lemon cars and buybacks and the dealership \*\*\*\*\* you on the first buyback to the point to where GM even has no explanation and you have to consult a fraud attorney. Stop apologizing for a shitty product and shitty dealerships. People who have had this happen to them are shouting from the mountaintops trying to warn you all so it doesn't happen to YOU. Consult a Therapist indeed. When your vette takes a dump don't come crying to me. You've all been warned. Roll the dice and see how long it takes till you get burned. Stop apologizing? I don't follow. I also don't understand how you no longer have the product, if you spend time on this forum trying to convince others to avoid the product. All you say is the car is shitty without any real explanation. Pick any car, built by any manufacturer and find a forum or discussion group for that car. I guarantee there's a version of "jazzyjason" there. Here's the thing... the car comes with a warranty. All new cars do. You can either let them fix whatever the issue is and sell it or decide to keep it. Eventually they all have some unexpected issue. I had bad experiences with a BMW M440 and a Lexus IS500. Neither of them caused me to go online to tell everyone to avoid the products. They were repaired and I moved on. And yes, I now have a 2024 Corvette that has had zero mechanical issues to date. By the way, having your down payment tied up with the dealer has absolutely nothing to do with the vehicle. I hate that you had to go through that. Sounds like your issue is with GM. Advanced   Joined: Jul 2022 Posts: 94 Likes: 165 Quote: Originally Posted by khearon23 Stop apologizing? I don't follow. I also don't understand how you no longer have the product, but you spend time on this forum trying to convince others to avoid the product. All you say is the car is shitty without any real explanation. You must be blind as a bat if you cannot find the two discussion threads I started months ago regarding the first C8 and then the second. You can find all the history and reasons why the car is "shitty". Plenty of explanation. Also, lol I love how the second you say someone's car might be "faulty" or have issues, people suddenly turn on you. I get you all are trying to convince yourselves that you too won't be burned on your 100k purchase, but personal biases has nothing to do with the systemic issue C8 owners have had since 2020 regarding these transmission issues. Call me blind then. I was responding to your post directed at me asking how I would feel if my down payment was stolen by a dealer. Again, that has nothing to do with the actual car. I guarantee there's a version of "jazzyjason" there. Here's the thing... the car comes with a warranty. All new cars do. You can either let them fix whatever the issue is and sell it or decide to keep it. Eventually they all have some unexpected issue. I had bad experiences with a BMW M440 and a Lexus IS500. Neither of them caused me to go online to tell everyone to avoid the products. They were repaired and I moved on. 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